

**From:** PUCWeb Notification <[Do.Not.Reply@puc.idaho.gov](mailto:Do.Not.Reply@puc.idaho.gov)>

**Sent:** Tuesday, April 11, 2023 7:00 AM

**To:** Jan Noriyuki <[jan.noriyuki@puc.idaho.gov](mailto:jan.noriyuki@puc.idaho.gov)>

**Subject:** Notice: A comment was submitted to PUCWeb

The following comments were submitted via PUCWeb:

Name: Reid Dykman

Submission Time: Apr 10 2023 6:12PM

Email: [rdykman@comcast.net](mailto:rdykman@comcast.net)

Telephone: 509-481-8489

Address: 7218 S Shelby Ridge

Spokane , ID 99224

Name of Utility Company: Island Park, water company, Inc.

Case ID: ISL-W-23-01

Comment: "I own property at 3886 North Goosebay Dr. goosebay Estates I received a water bill June 25, 2017 from Dorothy the the past due bill was \$590.84 my brother and I own the property together up until 2017. I tried calling to see if the bill was paid. No one bothered to call me back so I paid the bill. I have a copy of the bill that was paid. Reid I Dykman "

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Name: Reid Dykman

Submission Time: Apr 10 2023 6:43PM

Email: [rdykman@comcast.net](mailto:rdykman@comcast.net)

Telephone: 509-481-8489

Address: 7218 S Shelby Ridge

Spokane , ID 99224

Name of Utility Company: Island, park, water, company, Inc.

Case ID: ISL-W-23-01

Comment: "I own property at 3884 North Goosebay Dr. goosebay Estates . I received a bill from Island Park water company, Inc. 2019 for the amount of \$1400.00 I called and talked to Dorothy. I asked her why the water bill is so high? She told me I had three water hook ups on three of my lots . I asked her when was the last time she walked my property because I only had one water hook up. She then told me since I had a water faucet out front of my trailer. There should be a charge for hooking up to my trailer. I only ended up paying the \$280 for the bill. I still have a copy of the bill that she sent me.. ever since my mom has owned the property. She has told us not to drink the water, which I have drank twice and both times I was really sick. Reid I Dykman "

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# ISLAND PARK WATER COMPANY, INC.

PO BOX 2521 IDAHO FALLS, ID 83403

Billing E-Mail: [waterbill@ida.net](mailto:waterbill@ida.net)

Reid Dykman

7218 S Shelby Ridge

Spokane, WA 99224-7420

-----Return with Payment \*Properly Filled out-----

## 2019 yearly water tariff Billing

Ref: 3884 N Goose Bay Drive

Account: GB-02-05-023 \*Lot 23

Past Due water Service: \$ 1120.00 \*previously billed to Ronald Dykman

Currently Due for 2019: \$280 \*late fees April 1, 2019

**Please remit total due: \$1,400.00**

### Mail to:

Island Park Water Company, Inc.

PO Box 2521

Idaho Falls, ID 83403

\*Please include current email address & emergency contact phone no.

Name: \_\_\_\_\_

E-Mail address: \_\_\_\_\_

Cell Phones: \_\_\_\_\_

Ck No. \_\_\_\_\_ Amount of Check: \_\_\_\_\_

\*Thank you in advance for your prompt payment:

***This account is billed for a single-family usage single connection \*(water authorized for 1 connection: non-commercial usage only! \*restricted lawn watering).***



Island Park Water Co. INC.  
PO BOX 2521  
Idaho Falls, ID 83403  
email: [waterbill@idpw.net](mailto:waterbill@idpw.net)  
208-521-2369

Mail to Reel  
Dykman

COURTESY Second NOTICE – Our records indicate your water tariff is currently past due.  
(Please disregard if your payment was recently sent)

Customer: Ronald & Reid Dykman  
PO Box 4434  
Pocatello, ID 83205

June 25, 2017

alt. 7218 S. Shelby Ridge Rd.  
Spokane, WA 99224-7426

Ref: NO. GB-02-05-024 3886 N. Goose Bay Dr  
2016: ~~Current~~ \$ 310.84  
2017 Water Tariff: \$280

Due \$590.84

Total due immediately: ~~\$590~~ \*If received by July 15<sup>th</sup>. \$ 590.84  
NOTE: Late fees will be applied to past due accounts July 15<sup>th</sup>.

**Second NOTICE**

The yearly 2017 water Tariff Statements were mailed the first of April with payment due by May 15<sup>th</sup>. We are concerned because it is NOT like you to not pay. \*As a one time courtesy, we will waive the recent past due late fees if payment is made or postmarked before July 15<sup>th</sup>.

Please send payment to:

Island Park Water Company  
PO Box 2521  
Idaho Falls, ID 83403

Please include the above account no on your payment and/or return a copy of this letter with your payment.

**Detach & Return with Payment**

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Current mailing address: \_\_\_\_\_

City & State: \_\_\_\_\_

Please provide Best telephone numbers to contact in case of emergency. \_\_\_\_\_

Account NO: \_\_\_\_\_

Amount enclosed; \$ \_\_\_\_\_

Check No. \_\_\_\_\_

\*We regret we are unable to accept credit card payments at this time.

"Island Park Water Company very small private water company depending upon each user paying their tariffs in a timely manner. Unfortunately I.P.W.C. may not be able to provide future water services unless all accounts are paid current. Water is a priveledge, not a right – Thank you in advance for your payment. "

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**From:** PUCWeb Notification <[Do.Not.Reply@puc.idaho.gov](mailto:Do.Not.Reply@puc.idaho.gov)>  
**Sent:** Tuesday, April 11, 2023 2:00 PM  
**To:** Jan Noriyuki <[jan.noriyuki@puc.idaho.gov](mailto:jan.noriyuki@puc.idaho.gov)>  
**Subject:** Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: John Scott  
Submission Time: Apr 11 2023 1:56PM  
Email: [pjtme1@gmail.com](mailto:pjtme1@gmail.com)  
Telephone: 208-589-9540  
Address: 4669 Mountlake  
Pocatello, ID 83202

Name of Utility Company: Island Park Water

Case ID: ISL-W-23-01

Comment: "NOTE: The Aspen Ridge Property Owner's Association is a legally formed entity registered with both the Idaho Secretary of State's office and Fremont County. Authority of the ARPOA extends only to roadways in the Island Park subdivision and nothing more. Board members of the ARPOA are submitting testimony regarding wells and potable water as advisory information. Since we are the only organized association in Aspen Ridge, the water system and other issues are often brought to our attention by residents. The IPUC and DEQ have regulatory authority. As these comments are written, Aspen Ridge is under a boil order because of loss of pressure in the system. This has happened from time to time in the past. Sometimes residents are notified of a boil order; sometimes it is days later or not at all. The system is very old and needs to be upgraded or replaced. Lines will freeze in the winter unless residents drain or run a trickle of water. That is no longer acceptable from an environmental standpoint. It is, in simple terms, wasteful. The sewer system, possibly nearing capacity, also becomes an issue with added effluent. We urge the IPUC to act to minimize inconvenience to residents of Aspen Ridge and insure bacteria-free, potable water to homeowners, friends and guests for the foreseeable future. The situation has reached a critical stage, in our opinion. Protecting the health of residents, guests and visitors is of utmost importance and should be the number one priority as officials deliberate the Island Park Water Co. Case. ARPOA Board Curtis Paige – President John Scott-Vice president Richelle Heldwein-Secretary-Treasurer Jennie Likes-Board member Joel Chistopherson-Board member Steve Packham-Board member "

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**From:** PUCWeb Notification <[Do.Not.Reply@puc.idaho.gov](mailto:Do.Not.Reply@puc.idaho.gov)>  
**Sent:** Tuesday, April 11, 2023 3:00 PM  
**To:** Jan Noriyuki <[jan.noriyuki@puc.idaho.gov](mailto:jan.noriyuki@puc.idaho.gov)>  
**Subject:** Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: John Scott  
Submission Time: Apr 11 2023 2:39PM  
Email: [pjtme1@gmail.com](mailto:pjtme1@gmail.com)  
Telephone: 208-589-9540

Address: 4669 Mountlake  
Pocatello, ID 83202

Name of Utility Company: Island Park Water Co.

Case ID: ISL-W-23-01

Comment: "In Island Park, we don't usually think too much about water except maybe on a float trip or fishing expedition. We get back to the cabin and take it for granted when we draw a glass of water from the tap that it will be bacteria-free and flowing with plenty of pressure. By the way, water in Aspen Ridge, must be some of the best tasting in the world. I am afraid we have been too complacent. When we purchased a cabin three years ago, we did think it odd that you had to run a trickle in the winter to keep lines from freezing up. We were told then that lines were not buried deep enough and that the system was built decades ago for summer homes. I have read over many of the documents prepared by the Public Utilities Commission and Dept. of Environmental Quality staff. Quite frankly, I am disturbed with the deficiencies and a lack of concern to address them in a timely fashion. This is all about the health of people and possible contamination of water. One well does not have sufficient protection from groundwater getting into it. As the snows melt this spring it could easily happen. The lines being old galvanized pipe for the most part are likely going to break even more frequently than in the past resulting in more loss of pressure incidents and boil orders. The boil order information often does not get out in a timely manner, threatening the health of residents, renters, and visitors. I can only speak for myself. The water system in Aspen Ridge is overdue for either major improvement or replacement. We need an assessment done and then proceed to make changes. It isn't just an inconvenience when the system fails; it is cause for concern about illness and public health. Action is long overdue."

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